



# MANSOUR ALHUSSAIN

## MECHANICAL ENGINEER

### CONTACT

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### PERSONAL SKILLS

- Team Leader
- Self-Motivated
- Field Service Management
- Problem Solving
- Critical Thinking

### CERTIFICATES

- ISO 45001: 2018 Occupational Health and Safety Management Systems Certified
- Associate Facility Manager – MEFMA
- Full-Stack Developer (Flutter + Django)

### EDUCATION

California State University, Fullerton

BS in Mechanical Engineering (2013 - 2018)

### EXPERIENCE

Owner | *EnviroVent Co.*

November 2023 - Present

- Manage, own, and operate a Residential HVAC Solutions and Services company, which includes provide reliable and eco-friendly HVAC solutions that ensure comfort and safety in every home, enhancing the quality of life for our customers
- Hire, develop, and manage a team of HVAC technicians to ensure superior service delivery, technical proficiency, and customer satisfaction

Maintenance Supervisor | *Alyasra Foods Co.*

October 2022 – November 2023

- Expertise in managing ammonia refrigeration plant operations
- Carrying out maintenance on 6+ facilities
- Implementing KPI tracking, SOP development, efficient shift management, and PPM for maintenance staff
- Ensured compliance with safety regulations and industry standards

HVAC Maintenance Engineer | *Touristic Enterprises Co.*

April 2019 - September 2022 (3 years 6 months)

- Acted as the Manager for the Maintenance and Agriculture department, overseeing a diverse team and a broad range of responsibilities
- Carrying out maintenance on HVAC systems in more than 20 facilities
- Direct and supervise a team of 8 maintenance technicians on a day-to-day basis
- Forecast, maintain, and meet projects budget

Contact Center Agent | *Zain Kuwait*

December 2018 - April 2019 (5 months)

- First point of contact between Zain and their customers
- Providing product and service information to customers