# Mahmoud G. Ali

## Senior Oracle Developer



Kuwait, Jabriya.





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Throughout my career as a software developer I've focused on developing well documented and organized code, works at fast pace to meet tight deadlines, I enjoy working collaboratively but can also run with projects on my own. Excited about the prospect of joining a product-driven company that values creativity and dedication.



- Solid on hand experience in Oracle Database (SQL PL/SQL TOAD).
- Solid on hand experience in Oracle development tools (Forms & Reports).
- Practical on hand experience in Oracle APEX including (API's Restful Services).
- Experience in Oracle Application EBS.



#### Aug 2020 -Current

# **Oracle Application Developer**

#### Aayan Kuwait Automotive Co.

- Creating and reorganizing SQL queries for internal troubleshooting, which led to decreasing work tickets.
- Testing software for bugs and operating speed, fixing bugs and documenting processes to increase efficiency.
- Developing new requirements for the application.
- Delivering support training to help clients learn key features of the application , along with participating in discussion meetings with clients.

## Aug 2014 -Aug 2020

# Senior Oracle Developer

#### Beshara Group (Kuwait)

- Wrote clean, clear and well-tested code for various projects (Mentioned below) that minimized production issues.
- Discussed project progress with clients, collected feedback on different stages.
- Documented software development methodologies in technical manuals to be used in future projects.

## Nov 2013 – Aug 2014

## **Senior Oracle Developer**

#### Data Management Systems (D.M.S.)

- Collaborated with other developers to identify and alleviate software errors and bugs.
- Collaborated in team environment to produce high-quality programs and applications for hospitals management industry.
- Designed updates to existing software to meet changing client's demands.

## Sep 2012 -Nov 2013

#### **Oracle Developer**

#### **New Soft**

- Followed standard methodologies on coding to write clean and clear code.
- Developed / customized Oracle reports and forms to meet functional business requirements.
- Developed / customized Oracle workflows to meet the company's business processes.

## Dec 2010 -Sep 2012

## **IT Support Specialist**

#### **Universal Payment Services (UPSKWT)**

- Created help desk tickets, troubleshot and resolved desktop issues.
- Responded to faults in networks to rapidly restore connectivity and prevent unnecessary downtimes.
- Documented support interactions for future reference.



# **Education**

## Sep 2004 -Apr 2009

## **Bachelor's in Computer Science**

Modern Academy in Maadi



# **Projects**

- Ministry of Health (Hospital Management System).
- Ministry of Defense (Payroll & HR Management System).
- Ministry of Commerce & Industry (Contracts & Tenders System).
- Ministry of Public Works (Contracts & Tenders System).



## **Certificates**

May 2013

Oracle Application Technical Consultant Track.

May 2009

Oracle 10g (SQL - PL/SQL).