

AHMED HAFNI

IT PROFESSIONAL

KUWAIT +965 66729010
EGYPT +2 011 5636 2026

Ahmed.Hafni@outlook.com

<https://www.linkedin.com/in/ahmad-hafni-3a5bab77>



PROFILE

I am an IT professional with 10+ years of experience with a focus on Business Operations Management, and IT Career, Microsoft Products Solutions, Cloud Technologies

EXPERIENCE- KUWAIT

IT PROJECT MANAGER

American University of the Middle East | 2023-Present

IT Project Manager Responsibilities:

- Team Leadership: Lead cross-functional teams to foster collaboration and effective stakeholder communication.
- Stakeholder Communication: Engage with stakeholders to define project requirements and provide regular updates.
- Risk Management: Identify and mitigate project risks to prevent delays and control budget.
- Resource Allocation: Manage personnel, technology, and budgets to maximize project productivity and outcomes.
- Quality Control: Implement quality assurance protocols to ensure high standards and functionality of deliverables.
- Process Optimization: Continuously enhance project management processes for greater efficiency.
- Documentation and Reporting: Produce detailed reports and documentation to monitor project progress and results.

EDUCATION

Bachelor of commerce
Ain Shams University

2006

SKILLS

PROFESSIONAL

Time management

Team management

Communication

Creativity

Leadership

Quick learner

Problem solving

AHMED HAFNI

IT PROFESSIONAL

KUWAIT +965 66729010
EGYPT +2 011 5636 2026

Ahmed.Hafni@outlook.com

<https://www.linkedin.com/in/ahmad-hafni-3a5bab77>



PROFILE

I am an IT professional with 10+ years of experience with a focus on Business Operations Management, and IT Career, Microsoft Products Solutions, Cloud Technologies

EXPERIENCE- KUWAIT

SYSTEM ADMINISTRATOR

American University of the Middle East | 2020-Present

- On-premises Administrator Responsibilities:
- Monitor performance and maintain systems according to requirements (Exchange- Educational System - Backup Veeam - ManageEngine Microsoft Services,)
- Troubleshoot issues and outages
- Ensure security through access controls, backups and firewalls
- Upgrade systems with new releases and models
- Develop expertise to train staff on new technologies
- Build an internal wiki with technical documentation, manuals and IT policies
- Requirements and skills
- DC and DR Windows Clustering Services

EDUCATION

Bachelor of commerce
Ain Shams University

2006

SKILLS

PROFESSIONAL

Time management

Team management

Communication

Creativity

Leadership

Quick learner

Problem solving



AHMED HAFNI

IT PROFESSIONAL

KUWAIT +965 66729010
EGYPT +2 011 5636 2026

Ahmed.Hafni@outlook.com

<https://www.linkedin.com/in/ahmad-hafni-3a5bab77>



PROFILE

I am an IT professional with 10+ years of experience with a focus on Business Operations Management, and IT Career, Microsoft Products Solutions, Cloud Technologies

New Horizons | 2019- 2020

SENIOR SYSTEM ENGINEER

- Manage information technology and computer systems.
- Recruit and manage IT professionals by paying thorough attention to their training, evaluation, and appraisals.
- Develop information technology strategies and services in line with the organization's overall strategy and objectives.
- Formulate streamlined procedures to implement a robust IT system after evaluating the existing company parameters.
- Protect and backup vital information of the company using digital management tools and servers.
- Proactively manage and maintain server, network, and firewall systems
- Develop and implement project plans, risk assessments, and contingency plans
- Maintain inventory and asset configuration documentation
- Assist with hardware, firewall, telecom, and software vendor evaluation, recommendation and

EDUCATION

Bachelor of commerce
Ain Shams University

2006

SKILLS

PROFESSIONAL

Cloud Technology (AZURE,
AWS)

Microsoft Services (O365 -
Dynamics -SharePoint,)

Storage Technology (EMC-
NETAPP- HP3PAR,...)

Web Technology
(WordPress- Joomla -DNN)
Leadership (ITIL, PMP)



AHMED HAFNI

IT PROFESSIONAL

KUWAIT +965 66729010
EGYPT +2 011 5636 2026

Ahmed.Hafni@outlook.com

<https://www.linkedin.com/in/ahmad-hafni-3a5bab77>
<https://www.linkedin.com/in/ahmad-hafni-3a5bab77>



PROFILE

I am an IT professional with 10+ years of experience with a focus on Business Operations Management, and IT Career, Microsoft Products Solutions, Cloud Technologies

SYSTEM ENGINEER

Expression Institute | 2013-2019

- Provide after-hours support for Infrastructure related emergencies as well as occasional weekend
- maintenance
- Proactively manage and maintain server, network, and firewall systems
- Develop and implement project plans, risk assessments, and contingency plans
- Maintain inventory and asset configuration documentation
- Assist with hardware, firewall, telecom, and software vendor evaluation, recommendation and
- Managing and monitoring all installed systems and infrastructure
- Installing, configuring, testing and maintaining operating systems, application software and system management tools
- Ensuring the highest levels of systems and infrastructure availability

EDUCATION

Bachelor of commerce
Ain Shams University

2006

SKILLS

PROFESSIONAL

Cloud Technology (AZURE, AWS)

Microsoft Services (O365 - Dynamics - SharePoint,)

Storage Technology (EMC- NETAPP- HP3PAR,...)

Web Technology
(WordPress- Joomla -DNN)
Leadership (ITIL, PMP)

